



# Brighton Centre Access Requirement Form

This form can be made available in alternative formats. Please ask a member of staff, email [BrightonCentre@brighton-hove.gov.uk](mailto:BrightonCentre@brighton-hove.gov.uk) or call us on **01273 292695** for further information

## Part 1: Personal Details

Name:

Address:

Postcode:

Tel / Mobile:

Email:

Booking Reference Number:

## Part 2: Access Provision Requirement

**Please check the box next to the access provisions you require:**

Wheelchair User Space		Width of wheelchair (in mm)	
No steps		Front facing seat	
Minimal steps		Induction loop	
Seat close to toilets		BSL Interpreter	
Seat close to exit		Assisted Performance: BSL Interpreted	
Aisle seat		Assisted Performance: Captioned	
Seat close to stage		Assisted Performance: Audio Described	
Will you be accompanied by a Personal Assistant:			YES / NO

### 2.1. Additional Requirements

If you have requirements not covered by the options above or would like to give us further information please provide details below (attach extra pages if required):

## 2.2. Preferred Location

If you have attended events at the Brighton Centre in the past and have a preferred location please provide details below (attach extra pages if required):

## Part 3: Information / Evidence

Evidence is now required to gain a free Personal Assistants ticket.

If you do not require a Personal Assistant ticket but would like to be on our Access Address Book please leave this section blank.

### 3.1. Eligibility

To be eligible we require a photocopy or scan of one of the following documents (dated within the past 12 months if DLA or Attendance Allowance). Please check the box next to the evidence you wish to submit:

Front page of DLA / PIP (no specific rate required)

Front page of Attendance Allowance letter (no specific rate required)

Evidence that registered severely sight impaired (Blind)

Recognised Assistance Dog ID card

Letter from 24hr Care Home (Please contact the Box Office)

Recognised Access Card with a +1 symbol (such as CredAbility or Compass)

None of the above (see below)

Please note we are unable to accept a Blue Badge as evidence

You are welcome to post or email copies of any additional evidence that supports your application, or contact us to discuss your requirements. All applications for free personal assistant tickets will be assessed on a case-by-case basis.

### 3.2. Statement (with option to send alternative evidence)

We recognise that the evidence above is not definitive. If you do not have any of the above evidence but wish to apply for the above access facilities, use the box below to state why you require them (please use extra pages if required):

## Part 4: Data Protection

We would like to retain data for your convenience, so that you do not need to re-submit this form every time you wish to book with us. Once we've received your form we can hold your data for a period of 3 years with your consent. You can then contact us to rebook access facilities without having to submit a form and evidence. If you would be happy for us to retain the data submitted with this form, please tick this box:

Please note that all collected data will automatically be deleted in 3 years of submission if you do not request access facilities in this time.

**We will not share your data with any third party organisations.**

### Preferred method of contact

Please use the boxes below to indicate your preferred method of contact, if you have more than preference please number your choices 1-3 (1 being most preferred and 3 least preferred)

Email

Phone

Post

Once we've received your completed form we'll contact you to finalise your booking if one has been made.

As part of the Brighton Centre's continued efforts to improve access to our venue we would like to contact you on occasion for marketing purposes, customer satisfaction surveys. Please **tick** the box if you are happy for us to do so.

We would also like to be able to contact our Deaf and disabled customers with ideas and thoughts about improvements to access facilities at the Brighton Centre. Please tick this box if you'd be happy for us to do so.

## Part 5: Submitting your Form

You can submit your completed form and supporting documentation in the following ways:

**Email** your completed form to: [BrightonCentre@brighton-hove.gov.uk](mailto:BrightonCentre@brighton-hove.gov.uk)

Or, **post** your completed form to:

Brighton Centre Box Office  
Brighton Centre  
Kings Road  
Brighton  
BN1 2GR

If you need help completing your form, would like to visit the venue to view the available facilities or have any questions about this process please contact us by emailing [BrightonCentre@brighton-hove.gov.uk](mailto:BrightonCentre@brighton-hove.gov.uk) or call us on 01273 292695 (open Monday – Saturday 10am – 4pm).

### Submitting supporting documents

When submitting documents to support your form, we ask that if possible you:

- Scan evidence and attach it with your form if emailing
- Photocopy evidence and clip it to a printed form if posting

This helps to speed up the process considerably.

Please feel free to black-out any information that relates to amount of benefit paid or health conditions etc. that might be on any documents submitted.