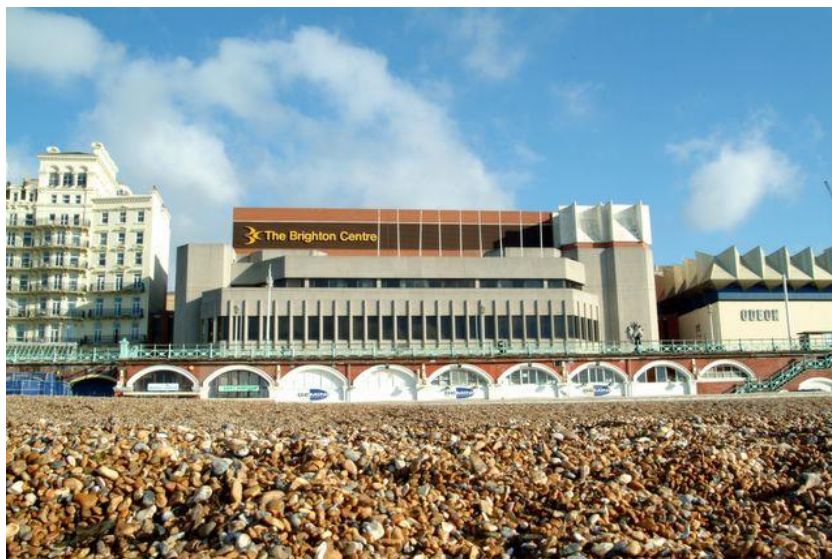


Access to the Brighton Centre



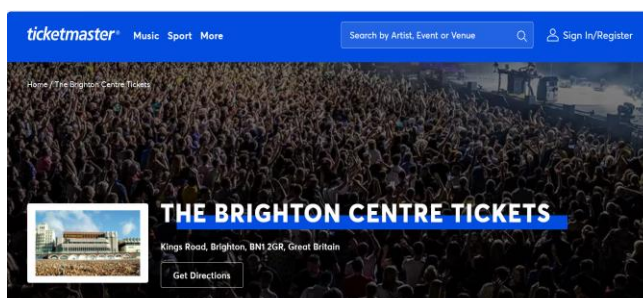
Booking Tickets & Accessible Seating



You can book tickets over the phone or on the Ticketmaster website

Use this link:

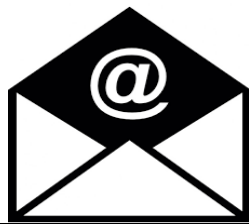
<http://bit.ly/1MVheri>





If you need
accessible seating
or a free
companion ticket,
please call:
01273 292 695

or email:



brightoncentre@bri
ghton-hove.gov.uk



There are some
wheelchair user
spaces
They are popular,
book early



**If you are Deaf or
hearing impaired**
there is a hearing
loop in the
auditorium



If you are blind or visually impaired you might be able to have a seat closer to the stage

How Can I Access the Event Box Office



The Event Box Office is on the ground floor at the front of the venue
It is wheelchair accessible



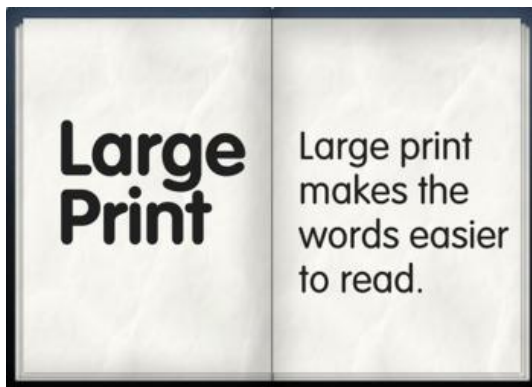
It is only open on event days



It has a flat door



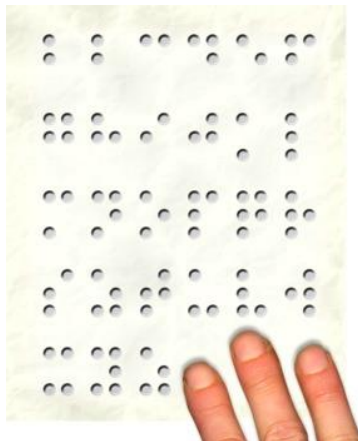
It has a low-level counter



Information in large type



An induction loop



Information in
Braille on request

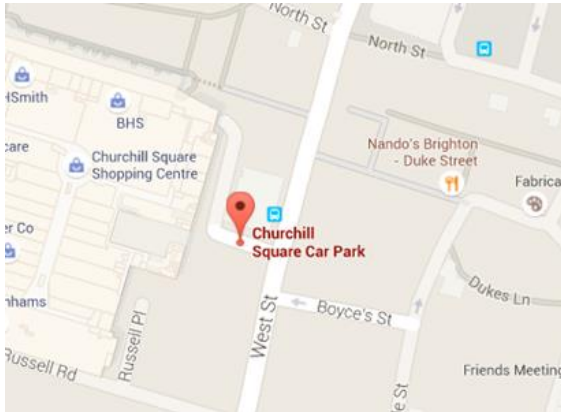
This needs to be
requested in
advance and you
may have to wait
for it to be done



A magnifying glass

The Box Office is only open when there is a
show on at the Brighton Centre.

Getting to the Brighton Centre



Parking

The nearest public car park is Churchill Square Car Park, BN1 2FB

The entrance to the car park is via West Street



Lighting in the car park is good



There are accessible parking spaces in the car park



The distance from the car park exit to the venue is 30 metres



If you need help to pay press the call button



There is level access across the road



Blue Badge parking and drop offs

There are Blue
Badge parking
bays on West
Street



Taxis

If you need to book
an accessible taxi

City Cabs:

Tel 01273 205205

Brighton and Hove

Radio Cabs:

Tel 01273 204060

Streamline Taxis:

Tel 01273 202020

There are free taxi
phones that can be
used to call



A member of staff can call a taxi for you



Buses

The nearest bus stops are outside Churchill Square shopping centre, which is up the hill

City buses are accessible. You can use a 'Helping Hand' card to tell the driver your needs. To get a yellow card use this link:

<https://www.buses.co.uk/helpinghand>

Getting into the Brighton Centre



You can get into the Brighton Centre via:

The front entrance on Kings Road

From here there are lifts to take you to all the floors



The rear entrance on Russell Road

From here there are lifts to take you to any floor



You can also access The Wing here

Getting around the Brighton Centre

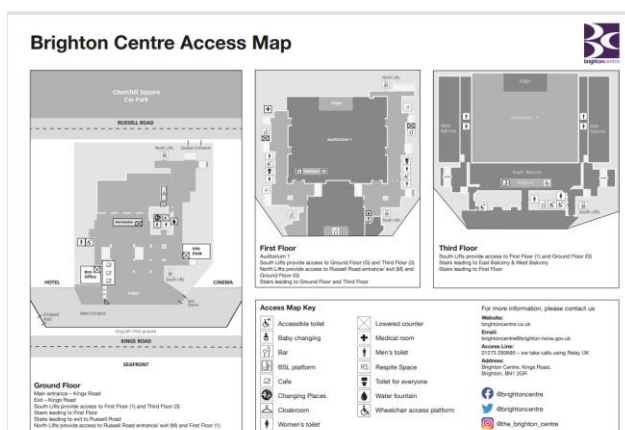


You can get around the Brighton Centre by using the lifts



You can also use the stairs

In the Auditorium, staff can help you get to your seat



The Brighton Centre has an accessible map

Use this link to download the map

[brighton-centre-access-map.pdf](https://www.brightoncentre.co.uk/accessible-map.pdf)

Accessible Toilets



There are accessible toilets on all floors

Food and Drink



There are two main bars

They have low counters at one end



There is a café next to that sells hot and cold food

You can ask for a menu written in large font

Assistance Dogs



You can bring your assistance dog

Staff can look after the dog when you are watching the show

Sound levels & strobe lighting



The Brighton Centre can't change how loud a show is, but if you ask they can give you earplugs



Some shows will have smoke and strobe lighting

You ask before the show if you are worried about this

Emergencies



If there is an emergency, there will be flashing lights and an alarm

Staff will take you outside



If you need to use an evacuation chair the staff can help you and you can ask them

Medical Assistance & Respite Space



If you are ill, you can tell staff and they will go and find someone to help you



There is a First Aid Room where you can go if you are ill

You can ask staff to take you there



There is a Respite Space if you want some quiet time

You can ask staff to take you there



If you are worried or need help, please speak to staff who will help you

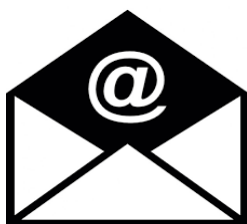
Feedback and contacting the Brighton Centre



If you have any questions, want to tell somebody how you feel about this document or about access at the Brighton Centre you can:



Call us:
01273 292695



Email us:
brightoncentre@brighton-hove.gov.uk



Send us a letter:
Brighton Centre
Kings Road
Brighton, BN1 2GR

Published: January 2025

Review Date: January 2026