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| Access to the Brighton Centre | | |
| S:\Leisure & Culture\Conference Team\Images\BRIGHTON - All\Exterior\Old Exterior\BC exterior - beachfront landscape.jpg | | |
| Booking Tickets & Accessible Seating | | |
| S:\Leisure & Culture\Brighton Centre\Attitude is Everything\Photos\New Photos\Inside Box Office.jpg | | You can book tickets by going into the Brighton Centre Box Office or on the Ticketmaster website  Use this link: <http://bit.ly/1MVheri> |
|  | | If you need accessible seating or a free companion ticket, please call: 01273 292 695 |
|  | | There are some wheelchair spaces. Call as early as you can to book these |
|  | | **If you are Deaf or hearing impaired** we have a hearing loop in the auditorium.  For details call 01273 292 695, you can use Relay UK -  or email brightoncentre@brighton-hove.gov.uk |
|  | | **If you are blind or visually impaired** you might be able to have a seat closer to the stage.  Call 01273 292 695 before you book tickets to ask about this |
| * How Can I Access the Box Office | | |
| S:\Leisure & Culture\Brighton Centre\Attitude is Everything\Photos\New Photos\Outside Box Office.jpg | | The Box Office is on the ground floor at the front of the venue and is wheelchair accessible. |
| S:\Leisure & Culture\Brighton Centre\Attitude is Everything\Photos\New Photos\Front Entrance.jpg | | A flat door |
|  | | A low level counter |
|  | | Information in large type on request |
|  | | An induction loop |
|  | | Information in Braille on request – this needs to be requested in advance and you may have to wait for it to be done |
|  | | A magnifying glass |
| * Getting to the venue | | |
|  | | **Parking**  The nearest public car park is Churchill Square Car Park, BN1 2FB  The entrance to the car park is via West Street |
|  | | Lighting in the car park is good |
|  | | There are accessible parking spaces in the car park |
|  | | The distance from the car park exit to the venue is approximately 30 metres |
|  | | If you need help to pay press the call button |
|  | | There is level access across the road |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Blue Badge Image.jpg | | **Blue Badge parking and drop offs**  There are Blue Badge parking bays close to the venue on West Street. |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Information Desk Staff Image.jpg | | **Taxis**  If you need to book an accessible taxi we recommend:  City Cabs:  Tel 01273 205205  Brighton and Hove Radio Cabs:  Tel 01273 204060  Streamline Taxis: Tel 01273 202020  There are free taxi phones that can be used to call a taxi inside the venue.  A member of staff can call for you. |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Yellow Card Image.jpg | | **Buses**  The nearest bus stops are outside Churchill Square shopping centre, which is up the hill.  City buses are accessible. You can use a ‘Helping Hand’ card to tell the driver your needs. To get a yellow card use this link: <https://www.buses.co.uk/helpinghand> |
| * Getting into the venue | | |
|  | | You can get into the Brighton Centre via:    **The front entrance on Kings Road**  From here there are lifts to take you to all the floors |
|  | | **The rear entrance on Russell Road** From here there are lifts to take you to any floor  You can also access the Syndicate Wing here. |
| Getting around the venue | | |
|  | You can get around the Brighton Centre by using the lifts | |
|  | You can also use the stairs  In the Auditoriums, Stewards can help you get to your seat | |
|  | We have an accessible map.  Use this link to download the map  [brighton-centre-access-map.pdf (brightoncentre.co.uk)](https://brightoncentre.co.uk/media/71506/brighton-centre-access-map.pdf) | |
| Accessible Toilets | | |
|  | | There are accessible toilets on all floors |

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| Food and Drink | |
| A glass of beer with bubbles  Description automatically generated | There are two main bars next to Auditorium 1  They have low counters at one end |
|  | There is a café next to the Box Office that sells hot and cold food  You can ask for a menu written in large font |

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| * Assistance Dogs | |
| A dog with a leash  Description automatically generated | You can bring your assistance dog to the Brighton Centre  Our staff can look after the dog when you are watching the show |
| * Sound levels & strobe lighting | |
|  | The Brighton Centre can’t change how loud a show is, but if you ask they can give you earplugs |
| A yellow light on a black pole  Description automatically generated | Some shows will have smoke and strobe lighting  You can call and ask before the show if you are worried about this |
| Emergencies | |
|  | If there is an emergency, there will be flashing lights and an alarm  Stewards will take you outside |
| A blue and yellow wheelchair  Description automatically generated | If you need to use an evacuation chair the staff can help you and you can ask them |
| Medical Assistance & Respite Space | |
| A screenshot of a computer  Description automatically generated | If you are ill, you can tell a steward and they will go and find someone to help you |
| \\wap-fs03\private\RebeccaEsteves\Desktop\First Aid Room Image.jpg | There is a First Aid Room where you can go if you are ill.  You can ask a steward to take you there |
|  | There is a Respite Space if you want some quiet time  You can ask stewards to take you there |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Steward Image.jpg | If you are worried or need help please speak to a steward who will help you |

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| Feedback and Contacting the Brighton Centre | |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Questions Image.jpg | If you have any questions, want to tell somebody how you feel about this report or about access at the Brighton Centre you can: |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Call us image.png | Call us: 01273 292 695 |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Email us image.png | Email us: [brightoncentre@brighton-hove.gov.uk](mailto:brightoncentre@brighton-hove.gov.uk) |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Write to us image.png | Send us a letter: Brighton Centre Kings Road Brighton, BN1 2GR |
| \\wap-fs03\private\RebeccaEsteves\Desktop\Happy image.png | Or come to see us at the Box Office, we would be happy to see you |

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