

# Brighton Centre: Accessible overview of seated and standing areas

At the Brighton Centre we are working alongside Ticketmaster to make the online purchasing process smoother for our customers with access requirements. To do this we understand that customers require information about the areas they are considering purchasing in.

The information in this document is provided as quick reference to assist you in making a more informed decision. Please note the set up in the auditorium can vary. The details in this document refer to the seating areas as if you were seated in them. [Seating plans can be found here](#). We have a full Access Statement available to download from our website.

## Seated Shows

For seated shows the following areas may be available to purchase in:

Flat Stalls	Face the stage, all on the flat floor
South Stalls	Face the stage, located behind Flat Stalls, tiered from row B
East Stalls	Stage is to the right, row A is flat on the floor, tiered from row B
West Stalls	Stage is to the left, row A is flat on the floor, tiered from row B
South Balcony	Face the stage
East Balcony	Stage is to the right
West Balcony	Stage is to the left

## Standing Shows

For seated shows the following areas may be available to purchase in:

General admission standing floor

South Balcony	Face the stage
East Balcony	Stage is to the right
West Balcony	Stage is to the left

## Accessible Information by Area

We understand that everyone's needs are different but hope the below information will be useful as guidance.

### First Floor

The first floor is accessible via lift for step free access and all locations are a short walk from the lifts.

#### Flat Stalls

In front of the stage

Row A is front row

Seated area on the flat floor

Seats are linked in rows, seats do not have armrests

These seats are closest to the stage

These seats are facing the stage and are all the same height

Step free access to these seats

These seats are great for customers who prefer to be on the flat floor including those not comfortable with going up and down steps

#### South Stalls

Located behind the Flat Stalls

Row A is the front row and is on the flat floor

Tiered from row B up

Seats fold up when not in use, seats do not have armrests

The rows of seats are accessed from the bottom, from row A you climb steps

There is one additional step up to each row, rising by amount as you go up

There are no handrails on the stairs

These seats are great for customers who are comfortable with going up and down stairs and need a front facing view

#### East Stalls

Located on the first floor next to the Flat Stalls

When seated in these seats, stage is to right

Row A is the front row and is on the flat floor

Tiered from row B upwards

The rows of seats are accessed from the bottom, from row A you climb steps

Seats in row A are linked together, seats do not have armrests

Seats in rows B to J fold up when not in use, seats do not have armrests

There is one additional step up to each row, rising by amount as you go up

There are no handrails on the stairs

These seats are great for customers who are comfortable with going up and down stairs and for customers who prefer to have the stage to the right

### **West Stalls**

Located on the first floor

When seated in these seats, stage is to the left

Row A is the front row and is on the flat floor

Tiered from row B upwards

The rows of seats are accessed from the bottom, from row A you climb steps

Seats in row A are linked together, seats do not have armrests

Seats in rows B to J fold up when not in use, seats do not have armrests

There is one additional step up to each row, rising by amount as you go up

There are no handrails on the stairs

These seats are great for customers who are comfortable with going up and down stairs and for customers who prefer to have the stage to the left

### **General Admission Standing floor**

There are no seats within the standing area

For safety reasons no walkers or other walking aids such as crutches can be taken into this area

People under 14yrs are not allowed into the standing area

This area is not recommended for those who cannot stand for longer periods of times

### **Third Floor**

The first floor is accessible via lift for step free access to the South Balcony which is a short step free walk from the lifts.

The East and West Balcony's do not have step free access. The West Balcony is the further point from the lifts.

The seats in the South Balcony are not recommended for customers with vertigo.

### **South Balcony**

Rows of seats are accessed from the back

There are two steps up to row L

Row K is on the flat floor, there are no steps

Seats fold up when not in use, the seats have armrests

There are two steps down into each row going towards row A; you go down stairs to each rows

There are no handrails on the stairs

Customers with limited mobility would be best seated in the top few rows

Wheelchair access platforms are located centre back of the South Balcony



### **East Balcony**

Accessing the seats involves going up and down steps

There are 10 steps with a handrail down to East Balcony

To get to rows A to C it is one step down per row

To get access to rows D to L, there are six steps with handrail

Once on top of the stairs, to get to rows D to L it is one step up per row

We don't recommend these for customers with limited mobility due to the distance and number of stairs

This area is good for customers who prefer to have the stage to the right

### **West Balcony**

There are 10 steps with a handrail down to West Balcony mezzanine

To get to rows A to C it is one step down per row

To get access to rows D to L, there are six steps with handrail

Once on top of the stairs, to get to rows D to L it is one step up per row

We don't recommend these for customers with limited mobility due to the distance and number of stairs

This area is good for customers who prefer to have the stage to the left

For further information about booking tickets online please visit our Booking Tickets page: <https://brightoncentre.co.uk/booking-tickets>

For further information about access at the venue please visit our Access page: <https://brightoncentre.co.uk/access>